How a case is treated?

To report a concern, you should take the following steps:

i. Choose the corresponding channel as shown above.

ii. The report of what you reasonably believe to be ethical misconduct must be factual and not speculative, conclusive, or judgemental, and must provide all the information of which you have knowledge in order to allow for the appropriate assessment of the nature, extent and urgency of the necessary inquiries and other procedures. Unless the disclosure is made by voicemail through the dedicated hotline, the disclosure should be in writing in any of IUCN’s official languages and include all the documentation that supports the report.

iii. You should not contact the suspected perpetrator to get facts or demand restitution, discuss the case facts or allegations with anyone inside or outside the organization, other than those to whom the concern has been reported, or attempt to personally conduct investigations or interviews.

iv. You may refer to the corresponding IUCN policy to seek for more information on the process. IUCN policies are available on this page.